

ACTEON NORTH AMERICA WARRANTY POLICY

Form# F0034, Rev. 15
April 11, 2018

ACTEON North America warrants products against defects in material or workmanship as follows:

Year 1: Comprehensive Warranty Coverage

- All non-consumable products, known as devices, are covered by a comprehensive warranty for one year following the date of purchase. During this time, all repairs or replacements are performed at no charge. No questions asked.
- ACTEON will require a copy of an invoice as proof of date of purchase.
- ACTEON, at its sole discretion, may choose to void the terms of this warranty if it determines that the product has sustained malicious or deliberate damage.
- ACTEON will pay all shipping costs during the comprehensive warranty period.
- The comprehensive warranty applies to the purchase date of the original item.

Years 2 and Beyond: Manufacturer's Limited Warranty Coverage

- At the conclusion of the one-year comprehensive warranty period, non-consumable items may be covered by ACTEON's limited manufacturer's warranty. During this time, ACTEON will pay for labor and parts to repair a defective product. After this period, the customer must pay all labor and parts charges.
- Costs associated with shipping to ACTEON are the responsibility of the customer or dealer. Return shipping cost of non-warranty repairs is the customer's responsibility. ACTEON will pay for return shipping charges of items repaired under warranty.

Warranty on Repair

- Repairs are covered by a 90-day limited manufacturer's warranty. This warranty covers only the work performed. Additional parts and functionality of the device are not covered.
- If more than 90 days remains on the original manufacturer's limited warranty, the repair will be covered for the remainder of the warranty rather than the 90 days.
- When either an intra-oral camera or digital sensor is replaced through a repair transaction, the start date for the one-year comprehensive warranty will be reset and begin again upon receipt of the new item.

Please return products to:

ACTEON North America
124 Gaither Drive, Suite 140, Attn: Repairs
Mount Laurel, NJ 08054



ACTEON North America | 124 Gaither Drive, Suite 140 | Mount Laurel, NJ 08054
Technical Support: (877)-4ACTEON | Company Main: (800) 289 6367 | info@acteonusa.com

www.acteonusa.com

90-Day Manufacturer's Limited Warranty

- Ultrasonic tips
- Intra-oral tips
- Polishing powders
- Irrigation lines/perforators
- Imaging plates
- SOPIX positioning tabs
- Camera and sensor sheaths
- Plate covers
- Bags
- FLAG
- EXPASYL
- BIOSPLINT
- RISKONTROL and adaptor

1-Year Manufacturer's Limited Warranty

- PSPIX positioning set
- SOPIX positioning set
- Lux bulbs
- Linking cables
- SP NEWTRON HP tubing
- Light guides
- Lights rings
- Lights shields
- OEM Curing Light tubing
- Water solenoid kit
- NEWTRON tip A/C box
- Sterilization box
- Transformer
- Air electric switch
- EXPASYL gun
- AIR-N-GO nozzle
- AIR-N-GO tanks
- AIR-N-GO adaptors

1-Year Comprehensive Warranty Plus 1-Year Manufacturer's Limited Warranty

- Ultrasonic/Surgical units
 - NEWTRON tabletop
 - NEWTRON OEM modules
 - IMPLANT CENTER II
 - PIEZOTOME II
 - PIEZOTOME Solo
- Ultrasonic/Surgical hand pieces
- Ultrasonic/Surgical power supply
- I-SURGE motors
- NEWTRON HP cord for PIEZOTOME
- Curing lights
 - Hand piece
- Charger
- Battery
- Air polishing units
 - AIR-N-GO
 - AIR MAX
 - PROPHY MAX
- Air polishing handpieces
- PSPIX
- X-MIND UNITY

1-Year Comprehensive Warranty Plus 3-Years Manufacturer's Limited Warranty

- Intra-oral cameras
 - 617
 - 717 First
 - SOPROLIFE
 - SOPROCARE
- Docking stations

1-Year Comprehensive Warranty Plus 4-Years Manufacturer's Limited Warranty

- SOPIX Inside
- SOPIX 2
- X-MIND TRIUM
 - Sensors*
 - PC hardware**

1-Year Comprehensive Warranty Plus 9-Years Manufacturer's Limited Warranty

- X-MIND TRIUM***
 - Mechanics
 - Unit electronics

*5 years or 14,000 exams; whichever comes first

**Acquisition OS, software, and data backup and protection are not covered under warranty

***Warranty is on parts and components only – No labor is covered