

Warranty

Air Techniques' equipment is warranted to be free from defects in materials and workmanship for a period ending the number of months, days or hours following the date of installation for a period as follows:

US & Canada

Product	Full System Warranty Period	Specific Component Warranty period
ScanX	24 Months	Phosphor Storage Plates: 30 Days
ProVecta HD ProVecta S-Pan/S-Pan Ceph	24 Months	N/A
CamX Cameras	24 Months	N/A
A/T 2000XR	24 Months	N/A
Peri-Pro	24 Months	N/A
AirStar/AirStar NEO	60 Months OR 5,000 hours of use (whichever comes first)	N/A
VacStar/VacStar NEO	60 Months	N/A
Mojave/Mojave LT	60 Months	N/A
Acadia	24 Months	N/A
Remote Water Control Systems	24 Months	N/A
AirStar Sound Cover (Add-on)	24 Months	N/A
Hydromiser (Accessory Only) Air/Water Separator	24 Months	N/A

Product	Full System Warranty Period	Specific Component Warranty period
Vacuum Equalizer	24 Months	N/A

All Other Countries

Product	Full System Warranty Period	Specific Component Warranty Period
All Products	24 Months	N/A

Each “Monarch” branded product and other hygiene product is warranted to be free from defects in material and workmanship through to and including its expiration date.

All product and component warranty returns require a Return Materials Authorization (RMA). Returns must be received within 90 days of the RMA issue date and in appropriate packaging to prevent shipping damage. Products or components returned without an RMA, or included with other products or components for which an RMA has been issued, will be returned to the customer at Air Technique’s discretion and at the customer’s cost. Any Product returned and covered under warranty will be repaired (excluding Monarch and other hygiene products) or replaced at Air Techniques’ option at no charge to the customer. This is the customer’s sole remedy for products or components returned under, and covered by, warranty. Air Techniques is not liable for any indirect or consequential damages or loss of any nature in connection with any defective or damaged products or components. Dealer labor, shipping and handling charges relating to the warranty return of products or components are not covered by this warranty.

Products or components returned under warranty that exhibit damage due to shipping, misuse, careless handling, improper installation or repairs or service by a Dealer or by other unauthorized personnel, abnormal physical stress, abnormal environmental conditions or use contrary to the products’ or components’ specifications or operating instructions are not covered by warranty. The warranty is void if the product or component is installed incorrectly or installed or serviced by anyone other than authorized Dealer or other Air Techniques’ authorized personnel.

Credit, or partial credit, will not be issued until the products or components have been received and assessed by Air Techniques. If, after the evaluation by Air Techniques, it is determined that there is no-fault found and the product or component is working in accordance with its specifications, the product or component will be returned to the customer at the customer’s cost, and no credit will be issued.

This warranty is in lieu of all other warranties expressed or implied. No representative or person is authorized to assume any liability on behalf of Air Techniques in connection with the products or components.

If a customer requests the replacement of a product or component returned under warranty in advance of Air Techniques' receipt and evaluation of the returned Product, Air Techniques will provide the replacement product or component to the customer at full invoiced price. If the returned product or component is found to have a fault covered by warranty, the invoiced price of the replacement product or component will be credited to the customer. If no-fault is found, the customer shall pay the invoice for the replacement product or component.

Online Warranty Registration

Quickly and easily register your new Air Techniques product online. Just have your product model and serial numbers available. Then go to the Air Techniques' website, www.airtechniques.com, click the Warranty Registration link and complete the registration form. This on-line registration ensures a record for the warranty period and helps Air Techniques keep you informed of product updates and other valuable information.

Returns for Credit

Products and components cannot be returned after 6 months from the original invoice date. Returned products or components, other than warranty returns, must be new, unused, and factory sealed in original packaging with tamper-proof seal intact. Products which are returned for credit are subject to a minimum charge of 15% of the purchase price thereof to cover inspection, damage in transit, reconditioning and repacking.

Certain Products and Components Are Not Eligible for Return for Credit

Consumables e.g. Accessory Kits, "Monarch" and other hygiene products, customized products and components, and products or components with a value of less than \$50 per item are not returnable.

Returns in General

Returns of products or components, other than warranty returns are subject to Air Techniques' authorization, which may be given or withheld in Air Technique's discretion. All products or components returned require a Return Materials Authorization (RMA) from Air Techniques. Products or components returned without an RMA, or included with other products or components for which an RMA has been issued, will be returned to the customer at Air Technique's

discretion and at the customer's cost. Returns must be received within ninety (90) days of the RMA issue date. Returns of products or components that exhibit damage due to shipping, misuse, or careless handling will not be accepted, and no credit will be given for those. Credit, or partial credit, will not be issued until returned products or components have been received and compliance with the above returned product or component requirements has been verified. Transportation charges on returns must be prepaid by the customer. Risk of loss with respect to returned products or components shall remain with the customer until received by Air Techniques.

Contact Information

For general and immediate questions, please call:

Toll Free in the US and Canada: 1 – 800-AIR TECH (247-8324) Monday through Friday, 8:00am – 7:00pm (EST)

Disclaimer

For Shipped Items – All freight costs are paid for by customers, unless part of an approved promotion/ program. All shipping damage is to be claimed through the carrier or dealer.

For all non-warranty orders, there is a \$75.00 minimum order value for US dealers and \$150.00 for non US dealers.